

Message Text

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PAGE 01 SANTIA 03917 01 OF 03 122029Z
ACTION SCA-01

INFO OCT-01 ARA-10 ISO-00 SCSE-00 PPTE-00 VOE-00 L-03
MMO-04 PER-03 ABF-01 /023 W
-----122113Z 071842 /44
P 121510Z MAY 77
FM AMEMBASSY SANTIAGO
TO SECSTATE WASHDC PRIORITY 4776

UNCLAS SECTION 1 OF 3 SANTIAGO 03917

E.O.11652:N/A
TAGS: CGEN, APER, ABUD, CI
SUBJ: "CONSULAR PACKAGE" FY 1979

REF: A) STATE 87841 B) STATE 94475 C) STATE 97065

1. SCHEDULE I - IMMIGRANT VISAS
ARA SANTIAGO, CHILE

	FY-1976	FY-1977	FY-1978	FY-1979
ACTUAL	ESTIMATE	ESTIMATE	ESTIMATE	ESTIMATE
10/1/75TO	10/1/76TO	10/1/77TO	10/1/78TO	
9/30/76	9/30/77	9/30/78	9/30/79	

1. IV'S ISSUED	948	2152	2409	1934
2. IV'S REFUSED	191	572	614	442
3. TOTAL IV CASES	1139	2724	3023	2376

MAN-HOURS UTILIZED
AMERICAN OFFICERS:

4. FULL TIME PERMANENT	2086	2200	2200	2000
5. TEMPORARY DETAIL	-	-	-	
6. PIT (LOCALLY HIRED)	-	-	-	
7. SUB-TOTAL AMERICAN MAN HOURS	2086	2200	2200	2000

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LOCAL

8. FULL TIME PERMANENT	5521	6855	7700	7380
9. TEMPORARY DETAIL	-	-	-	-
10. PIT	-	525	-	-
SUB-TOTAL LOCAL MAN-HOURS	5521	7380	7700	7380

12. TOTAL IV MAN-HOURS 7607 9580 9900 9380

PCT OF TOTAL IV CASES REQUIRING:

13. USE OF INTERPRETER -

14. THIRD COUNTRY CHECK 20 0/0

2. SCHEDULE II - NON-IMMIGRANT VISAS:

ARA SANTIAGO, CHILE

15. NIV'S ISSUED 16,493 19,680 21,200 23,320

16. NIV'S REFUSED 3,969 4,320 5,300 5,830

17. TOTAL NIV CASES 20,462 24,000 26,500 29,150

MANHOURS UTILIZED:

AMERICAN OFFICERS

18. FULL TIME PERMANENT 2,542 2,500 3,000 3,000

19. TEMPORARY DETAIL - - -

20. PIT (LOCALLY HIRED) - - -

21. SUB-TOTAL AMERICAN MAN-HOURS 2,542 2,500 3,000 3,000

LOCAL

22. FULL TIME PERMANENT 3,075 3,850 4,725 5,600

23. TEMPORARY DETAIL - - - -

24. PIT - - - -

25. SUB-TOTAL LOCAL MAN-HOURS 3,075 3,850 4,725 5,600

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26. TOTAL NIV MAN-HOURS 5,617 6,350 7,725 8,600

27. NIV FEES COLLECTED 4,285.25

28. BORDER CROSSING CARDS FY-76 -

29. CREW LIST VISAS FY-76 42

30. NAMES ON CREW LIST VISAS

FY-76 1,345

PCT OF TOTAL NIV CASES REQUIRING:

31. INTERVIEWS 50 0/0

32. USE OF INTERPRETER (-OF
TOTAL NIV CASES INTERVIEWED)

33. THIRD COUNTRY CHECK 02 0/0

4. SCHEWULE III - SPECIAL CONSULAR SERVICES

ARA SANTIAGO, CHILE

34. AMERICAN CITIZEN

DEATHS	8	10	10	10	
35. ESTATE/PROPERTY CLAIMS	-		1	1	1
36. NOTARIALS	3,726	5,000	4,500	4,000	
37. WELFARE/WHEREABOUTS		100	100	100	100
38. ARRESTS	2	4	2	2	
39. SEAMAN AND SHIPPING		1	1	2	2
40. OTHER AGENCY SERVICES		600	600	600	600
41. TOTAL SCS CASES	4,437	5,716	5,215	4,715	

MAN-HOURS UTILIZED:

AMERICAN OFFICERS

42. FULL TIME PERMANENT	875	875	875	875
43. TEMPORARY DETAIL	-	-	-	-
44. PIT (LOCALLY HIRED)	-	-	-	-
45. SUB-TOTAL AMERICAN MANHOURS	875	875	875	875

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LOCAL

46. FULL TIME PERMANENT	3,500	3,500	3,500	3,500
47. TEMPORARY DETAIL	-	-	-	-
48. PIT	-	-	-	-
49. SUB-TOTAL LOCAL MAN-HOURS	3,500	3,500	3,500	3,500.

50. TOTAL SCS MANHOURS	4,375	4,375	4,375	4,375
51. TREASURY CHECKS FY-76	3,693			

5. SCHEDULE IV - CITIZENSHIP AND PASSPORT SERVICES:

ARA SANTIAGO, CHILE

52. PPT APPLICATIONS EXECUTED	401	425	425	425
53. PPT APPLICATIONS EXAMINED	17	15	15	15
54. FEE PASSPORTS ISSUED	415	440	440	440
55. NO-FEE PASSPORTS ISSUED	2	2	2	2
56. PPT'S AMENDED OR EXTENDED	71	80	80	80
57. NEW REGISTRATION APPLICATIONS	780	800	800	800
58. REPORTS OF BIRTH	55	50	55	55
59. WITNESS TO MARRIAGE	-	1	-	-

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ACTION SCA-01

INFO OCT-01 ARA-10 ISO-00 SCSE-00 PPTE-00 VOE-00 L-03

MMO-04 PER-03 ABF-01 /023 W

-----122113Z 071734 /44

P 121510Z MAY 77

FM AMEMBASSY SANTIAGO

TO SECSTATE WASHDC PRIORITY 4777

UNCLAS SECTION 2 OF 3 SANTIAGO 03917

FY-1976 FY-1977 FY-1978 FY-1979

ACTUAL ESTIMATE ESTIMATE ESTIMATE

10/1/75TO 10/1/76TO 10/1/77 TO 10/1/78TO

9/30/76 9/30/77 9/30/78 9/30/79

60. WAIVER OF PASSPORTS	-	-	-	-
61. SUB-TOTAL PASSPORT CASES	1,741	1,812	1,817	1,817
62. IDENTITY CARDS ISSUED	1	-	-	-
63. TOTAL PASSPORT CASES	1,742	1,813	1,817	1,817

MANHOURS UTILIZED:

AMERICAN OFFICERS:

64. FULL TIME PERMANENT	650	650	650	650
65. TEMPORARY DETAIL	-	-	-	-
66. PIT (LOCALLY HIRED)	-	-	-	-
67. SUB-TOTAL AMERICAN MAN-HORS	650	650	650	650

LOCAL

68. FULL-TIME PERMANENT	3,346	3,050	3,050	3,050
69. TEMPORARY DTAIL	-	-	-	-
70. PIT	-	-	-	-
71. SUB-TOTAL LOCAL MAN HOURS	3,346	3,050	3,050	3,050
72. TOTAL PPT MAN HOURS	3,996	3,700	3,700	3,700

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73. AMERICANS REGISTERED 3/31/77 2,500

AMERICAN CITIZEN RESIDENT:

74. OFFICIAL	453
75. NON-OFFICIAL	3,000

6. SCHEDULE V - CONDITIONS AND JUSTIFICATIONS

ARA SANTIAGO, CHILE

FY-1976

HOURS GAINED	AMERICAN	LOCAL
OVERTIME	500	624
DETAILS IN		
HOURS LOST	AMERICAN	LOCAL
DETAILS OUT	972	1,256
STAFFING GAPS	760	
PROLONGED LEAVE		

618 HOURS OF "DETAIL OUT" OF US PERSONNEL IN FY-76
 CORRESPONDS TO THE HOURS SPENT BY ONE CONSULAR OFFICER IN
 OTHER EMBASSY DUTIES. ONE-HALF OF HIS TIME WAS DEVOTED TO
 CONSULAR FUNCTIONS.

OTHER DETAILS OUT HOURS OF AMERICAN AND LOCAL STAFF RELATES
 TO THE TIME WORKED BY REGULAR COMPLEMENT PERSONNEL IN THE
 CHILEAN PAROLE PROGRAM, A SPECIAL ACTIVITY NOT ACCOUNTABLE
 IN THE INFORMATION REQUESTED IN SCHEDULE I THROUGH IV ABOVE.
 TIME DEVOTED TO THE PAROLE PROGRAM DURING FY-76 IS BROKEN
 DOWN AS FOLLOWS:

	U.S.	LOCAL
TEMPORARY DETAIL OFFICER:		1644
DOUBLE INCUMBANCY OFFICER:		1097
TEMPORARY DETAIL AMERICAN SECRETARY		592
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PART-TIME AMERICAN SECRETARY	2054
TEMPORARY-HIRE AMERICAN SECRETARY	962
TEMPORARY-HIRE LOCAL SECRETARY	
REGULAR COMPLEMENT OFFICERS:	354
REGULAR COMPLEMENT LOCALS:	1256
HOURS:	6703 1336

THE AMERICAN STAFFING GAP WAS FOR THE PERIOD FROM MAY 8,
 1976 TO SEPTEMBER 30, 1976. THE POSITION OCCUPIED BY
 THE OFFICER DEVOTING ONE-HALF OF HIS TIME TO OTHER EMBASSY
 FUNCTIONS WAS ABOLISHED UPON HIS DEPARTURE IN MAY 1976.
 A NEW CONSULAR POSITION WAS ESTABLISHED IN ITS PLACE
 BUT WAS NOT FILLED UNTIL OCTOBER 24, 1976.

THE NUMBER OF LOCAL MAN-HOURS FOR PASSPORT AND CITIZENSHIP
 SERVICES AND SPECIAL CONSULAR SERVICES ARE INFLATED
 FIGURES TO INCLUDE 1 1/2 MAN-YEARS OF TWO CONSULAR LOCALS
 WHOSE DUTIES INCLUDE MESSENGER-JANITOR SERVICES AND
 GENERAL SERVICE DUTIES. THESE POSITIONS ARE REQUIRED
 DUE TO PHYSICAL SEPARATION OF THE CONSULAR SECTION FROM
 THE CHANCELLERY.

IT WILL BE NOTICED THAT THE AMERICAN MAN-HOURS ESTIMATED FOR FY-1977 DOES NOT EQUATE WITH OUR COMPLEMENT OF FOUR OFFICERS AND ONE PART-TIME AMERICAN SECRETARY. THIS IS EXPLAINED BY THE FACT THAT DUE TO THE NEEDS OF THE JUNIO OFFICER ROTATIONAL PROGRAM, ONE OFFICER WAS DETAILED OUT ON ROTATION FROM MARCH 1, 1977 TO MAY 31, 1977. THERE IS ALSO THE PROLONGED LEAVE OF TWO OFFICERS ON HOME LEAVE (3 1/2 MONTHS) DURING THIS PERIOD. THE PART-TIME AMERICAN SECRETARY DEVOTES 95 0/0 OF HER TIME TO THE PAROLE PROGRAM. CONSIDERING THE DETAILS OUT, THE PROLONGED LEAVE, THE NORMAL ANNUAL LEAVE AND SICK LEAVE, WE WILL HAVE HAD THE FOUR OFFICERS ON BOARD AT THE SAME TIME FOR ONLY FIVE MONTHSDURING FY-77

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AMERICANS:	VISAS	SCS	PPT	GENERAL	TOTAL
76. AUTHORIZED 6/30/76	2	1/2	1/2	1	4
77. AUTHORIZED 3/31/77	2	1/2	1/2	1	4
78. FILLED 3/31/77	2	1/2	1/2	1	4

INCREASE/DECREASE:

79. REQUIRED FY 1978	2 1/2	1/2	1/2	1 1/2	6
80. REQUIRED FY 1979	2 1/2	1/2	1/2	1 1/2	6

LOCALS:	VISAS	SCS	PPT	GENERAL	TOTAL
81. AUTHORIZED 6/30/76	5	1	1	2	9
82. AUTHORIZED 3/31/77	5	1	1	2	9
83. FILLED 3/31/77	5	1	1	2	9

INCREASE/DECREASE:

84. REQUIRED FY 1978	6 1/2	1	1	2 1/2	11
85. REQUIRED FY 1979	6 1/2	1	1	2 1/2	11

CONSULAR PACKAGE (3)

EXPLANATIONS OF STAFFING INCREASES:

ONE ADDITIONAL 0-7 OFFICER: OUR CURRENT OFFICER STAFF IS NO LONGER ABLE TO ADEQUATELY PROVIDE QUALITY SERVICES TO THE PUBLIC. THE IMMIGRANT VISA CASELOAD HAS INCREASED 136 0/0 DURING FY-77 AS COMPARED TO THE 45 0/0 INCREASE ESTIMATED BY THE DEPARTMENT BECAUSE OF THE RECENT LAW AFFECTING WESTERN HEMISPHERE APPLICANTS. THE NONIMMIGRANT VISA CASELOAD INCREASED 35 0/0 OVER FY-76 WITH A CONSTANT 20 0/0 REFUSAL RATE. ONE AMERICAN SECRETARY: THE CONSULAR SECTION IS PHYSICALLY

SEPARATED FROM THE EMBASSY AND MAINTAINS A DECENTRALIZED
CLASSIFIED AND UNCLASSIFIED FILING SYSTEM. WE ARE UNABLE
TO SHARE AN AMERICAN SECRETARY ASSIGNED TO ANOTHER SECTION.
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ACTION SCA-01

INFO OCT-01 ARA-10 ISO-00 SCSE-00 PPTE-00 VOE-00 L-03

MMO-04 PER-03 ABF-01 /023 W

-----122112Z 072035 /44

P 121510Z MAY 77

FM AMEMBASSY SANTIAGO

TO SECSTATE WASHDC PRIORITY 4778

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THIS POSITION HAS BEEN PARTIAL-TIME AMERICAN SECRETARY
FOR ONE YEAR BEGINNING IN SEPTEMBER 1976. HOWEVER,
BECAUSE OF THE NEEDS OF THE PAROLE PROGRAM, 95 0/0 OF HER
TIME WAS DEVOTED TO THE PAROLE PROGRAM INSTEAD OF OTHER
CONSULAR FUNCTIONS. THIS POSITION WAS RECOMMENDED IN THE
1975 INSPECTION REPORT AND INCLUDED IN THE PARM AND
BUDGET REQUEST.

TWO ADDITIONAL LOCAL EMPLOYEES; ONE OF THESE POSITIONS
(VISA) HAD NOT BEEN REQUESTED PREVIOUSLY. THE DEPT
\$3:8\$3\$ 59 8,:43- 3 974 034.-,3,5 09 8589, :38)8,& ?6
9,3)9:-) 8, -,58:80-589, 9* 8; :- 3)9-\$ 8,:43- 3 43 7)58,&
*49. 23 534, #3.8 0#343 -.3,\$.3,5 59)-2 (76 STATE
305211). THE POSITION HAS NOT YET BECOME AVAILABLE BUT A
TEMPORARY LOCAL POSITION HAS BEEN AUTHORIZED TO 6/30/77.
THE OTHER ADDITIONAL LOCAL POSITION REQUESTED IN THIS
PACKAGE FOR FY-78 AND FY-79 IS THE SAME POSITION REQUESTED
IN OUR FY-78 PACKAGE. THE NEED FOR A LOCAL INFORMATION CLERK-
RECEPTIONIST IS MORE ACUTE NOW THAN PREVIOUSLY.
THE CONTRACTED CIVILIAN SECURITY GUARD WHO PROVIDES
BUILDING SECURITY IN THE CONSULATE HAS BEEN DOUBLING AS A
RECEPTIONIST AND INFORMATION CLERK. THIS IS NOT HIS JOB AND

IT DETRACTS FROM HIS PRIMARY SECURITY FUNCTIONS. BECAUSE
OF THE VOLUME OF WORK, THE LOCALS ASSIGNED TO IV AND NIV
OPERATIONS ARE NO LONGER ABLE TO ATTEND VISITORS REQUESTING
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INFORMATION. IF THE VISITORS ARE UNABLE TO RESOLVE THEIR
QUESTIONS FROM INFORMATION SHEETS PROVIDED BY THE GUARD
OR ARE GIVEN THE INCORRECT INFORMATION SHEET BY THE NON-
CONSULAR GUARD, THEY TELEPHONE FOR THE INFORMATION
CAUSING FURTHER DELAYS AND DISRUPTION IN THE VISA SECTIONS.

7. SCHEDULE VI - FEDERAL BENEFITS, FRAUD, ETCV
ARA SANTIAGO, CHILE

A. FEDERAL BENEFIT ACTIVITY
NUMBER OF SSA REIMBURSED:

AMERICAN NONE LOCAL NONE

HOURS WORKED BY OCCUPANTS OF THESE POSITIONS ON WORK OTHER
THAN FEDERAL BENEFITS:

AMERICAN N/A LOCAL N/A

HOURS WORKED BY REGULAR (NONREIMBURSED) CGBPULAR EMPLOYEES
ON FEDERAL BENEFITS:

AMERICAN 50 / LOCAL 400

B. FRAUD INVESTIATIONS

OUTSIDE INVESTIGATIONS

3. DONE BY CONSULAR SECTION
B. REGULAR PERSONNEL

IF DONE BY CONSULAR UNIT MANHOURS FOR:

AMERICAN - 24 LOCAL - 0
VISA APPLICATIONS RATE OF INCREASE/DECREASE
PPT APPLICATIONS RATE OF INCREASE/DECREASE 50 0/0
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DONE FOR INS RATE OF INCREASE/DECREASE 50 0/0

OF CASES INVESTIGATED, WHAT PERCENT FINALLY ISSUED:

VISAS 50 0/0

PPT 30 0/0

C. U.S. CITIZENS IN JAIL 3/31/77 ONE

D. SERVICES FOR INS:

1. NUMBER ON RE-ENTRY PERMIT EXTENSIONS 77

2. NUMBER OF I-151 CARDS SURRENDERED 8

3. I-151 CARD INTERVIEWS - LOST OR STOLEN 11

E. LOSS OF NATIONALISTY CASES ONE
(INCLUDING RENUNCIATIONS)

F. FOUND PASSPORT CASES PROCESSED 3

G. CONSULAR AGENTS - GIVE ESTIMATE PERCENTAGE

WISE OF POST'S TOTAL CONSULAR WORKLOAD

PERFORMED BY CONSULAR AGENTS UNDER POST'S

JURISDICTION, I.E. PROTECTION NONE

H. BREAKDOWN OF CONSULAR STAFFING PATTERN FOR POST
AMERICANS:

TITLE POSITION NO. INCUMBENT GRADE

CONS OFFICER 30-027 0-4

CONS OFFICER 30-174 R-5

CONS OFFICER (VISA) 30-129 0-7

LOCALS:

CHIEF CLERK E30-20 L-7

SR CONS ASST E30-21 L-8

CONS ASST E30-22 L-7

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CONS ASST E30-23 L-7

CLERK I E30-24 L-4

CHIEF CLERK E30-25 L-6

CLERK I E30-26 L-4

CLERK II E30-27 L-2

MESSENGER E30-28 L-1

I. POST'S COMMENTS ON PROBLEMS UNIQUE TO OUR OWN PARTICULAR
CONSULAR OPERATIONS

AS EXPLAINED IN SCHEDULE V ABOVE, SANTIAGO IS ONE OF THE
FEW POSTS RESPONSIBLE FOR A SPECIAL NON-CONTINUING REFUGEE
PAROLE PROGRAM. AS A SPECIAL PROGRAM WITH A SPECIFIC
GOAL, IT IS NOT POSSIBLE TO STAFF THE CONSULATE WITH
PERMANENT AUTHORIZED POSITIONS TO INCLUDE THE PROGRAM

IN ITS REGULAR WORKLOAD. NOTWITHSTANDING THE DEPT
AUTHORIZING TEMPORARY-HIRE AND TDY PERSONNEL TO STAFF
THE PROGRAM, MANY HOURK OF REGULAR COMPLEMENT STAFF
HAVE BEEN REQUIRED TO OPERATE THE PROGRAM.

THE TRAINING AND SUPERVISORY FUNCTIONS AT THIS POST WERE
UNUSUALLY LARGE DURING FY-76 FOR TWO REASONS:

1) FIVE JUNIOR OFFICERS TRANSFERRED IN AND OUT OF THE
CONSULATE TO FILL TWO OFFICER POSITIONS DURING FY-76
THIS CONSTANT SHIFTING WAS DUE TO ROTATIONAL TRAINING
AND POST TRANSFERS.

2) THE PAROLE PROGRAM WAS VARIOUSLY STAFFED WITH THREE
CONSULAR OFFICERS, THREE AMERICAN SECRETARIES,
TWO LOCAL SECRETARIES AND FOUR INS OFFICERS.
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Message Attributes

Automatic Decaptioning: X
Capture Date: 01-Jan-1994 12:00:00 am
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
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Control Number: n/a
Copy: SINGLE
Sent Date: 12-May-1977 12:00:00 am
Decaption Date: 01-Jan-1960 12:00:00 am
Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01-Jan-1960 12:00:00 am
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
Document Number: 1977SANTIA03917
Document Source: CORE
Document Unique ID: 00
Drafter: n/a
Enclosure: n/a
Executive Order: N/A
Errors: N/A
Expiration:
Film Number: D770168-0164
Format: TEL
From: SANTIAGO
Handling Restrictions: n/a
Image Path:
ISecure: 1
Legacy Key: link1977/newtext/t19770565/aaaacdur.tel
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Litigation Code IDs:
Litigation Codes:
Litigation History:
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Review Content Flags:
Review Date: 10-Dec-2004 12:00:00 am
Review Event:
Review Exemptions: n/a
Review Media Identifier:
Review Release Date: n/a
Review Release Event: n/a
Review Transfer Date:
Review Withdrawn Fields: n/a
SAS ID: 2547441
Secure: OPEN
Status: NATIVE
Subject: \"CONSULAR PACKAGE\" FY 1979
TAGS: CGEN, APER, ABUD, CI
To: STATE
Type: TE
vdkgvwkey: odbs://SAS/SAS.dbo.SAS_Docs/efccb695-c288-dd11-92da-001cc4696bcc
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